

Improving Conversational Passage Re-ranking via View Ensemble

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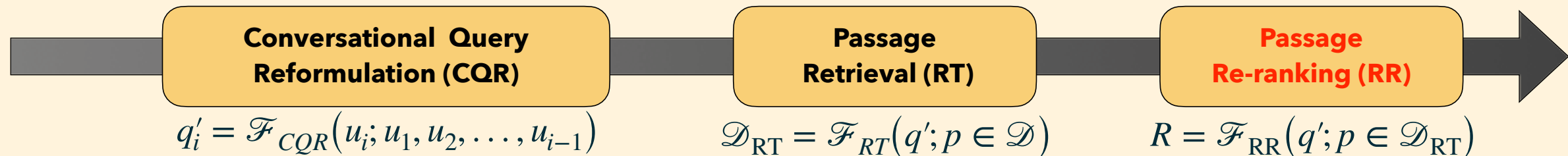
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Conversational Search – The Multi-stage Pipeline

Conversational query (vs. ad-hoc query)

✓ contains an *user utterance* (e.g. a question) and *conversational context* (e.g., previous asked questions)



Conversational dense retrieval (ConvDR)

✓ Integrates CQR into dense retrieval models by retrofitting the *query encoder* (e.g., ConvDR, CQE, ...etc.)

Research Question: Can we have a better passage re-ranker (ConvRerank) for the pipeline?

✓ Effectiveness: **Tok-ranking** sensitive (e.g., nDCG@3)

✓ Efficiency: (i) Discards the CQR module; (ii) performs re-rank on **limited** passages (e.g., top-100).

Methods – ConvRerank Fine-tuned on Pseudo-labeled Dataset with View Ensemble

Motivation

✓ Pseudo-labels (i.e., passage relevances) sometimes **conflicts** with corresponding *conversational context*.

✓ **Ground-truth answers** should be able to **calibrate**.

Our goal: Ensemble the relevance of Question and **Answer view** by mixing two ranked lists.

Did William direct the *Imaginarium*?
Who did co-write with?
How did Gilliam approach making the film?

When did it came out? → When did The *Imaginarium* come out?

R^Q $S_{disagreed}$

#1. In 2001, the recording of the second full-length album *Imaginarium* started. It was **released** in April 2002 ✗

#7. In late **2009**, Terry Gilliam 's film The *Imaginarium* of Doctor Parnassus was **released**, with Waits in the S_{agreed}

The UK **release** for the **film** was scheduled for 6 June **2009** ... to 16 October **2009**. ... The USA **release** was on 25 December...



Procedures

- ✓ First, we construct an initial ranked list
- ✓ Second, we concatenate question with the answer for constructing ranked list R^A as an another view.
- ✓ Finally, pushing passages both appeared (agreed) in two lists to the top; and the other to the bottom.

$$R^A = \text{monoT5}(q^*; p \in \text{BM25}(q^* \parallel a; p \in \mathcal{D})),$$

$$R^Q = \text{monoT5}(q^*; p \in \text{BM25}(q^*; p \in \mathcal{D})),$$

$$R^{\text{EM}(R^Q|R^A)} = \Phi(R^Q, R^A) = S_{agreed} \parallel S_{disagreed},$$

- ✓ Then, fine-tune monoT5 on this data as ConvRerank.

Evaluation – TREC CASt 2019 & 2020

| Retrieval (→ Re-ranking) | Latency (ms/q) | CASt'19 Eval nDCG@3 / 100 | CASt'20 Eval nDCG@3 / 100 |
|---|----------------|---|--|
| Upper-bound system w/ manual query | | | |
| TCT-ColBERT [19] → monoT5 | - | 0.583 / 0.545 | 0.556 / 0.546 |
| ConvDR → BERT (RRF) [40] | 1900 | 0.541 / - | 0.392 / - |
| CRDR [26] | 1690 | 0.553 / - | 0.381 / - |
| CTS+MVR [†] [15] | 14630 | 0.565 / - | - / - |
| CQE | - | 0.492 / 0.447 | 0.319 / 0.350 |
| CQE → T5-rewrite+monoT5 | 1910 | 0.549 ^d / 0.484 ^d | 0.418 ^d / 0.395 ^d |
| CQE → ConvRerank | 1675 | 0.563^d / 0.487^d | 0.432^d / 0.456^{de} |

Comparison with Different Pseudo-labels

| Ranked list | CASt'19 Eval nDCG@3 / 100 | CASt'20 Eval nDCG@3 / 100 |
|-------------------------------------|---|---|
| $R^{\text{EM}(R^Q R^A)}$ (proposed) | 0.563^{bcd} / 0.487^{bcd} | 0.432^{bcd} / 0.456^{bcd} |
| R^Q | 0.517 / 0.467 | 0.396 / 0.382 |
| R^A | 0.495 / 0.464 | 0.392 / 0.382 |
| $R^{\text{EM}(R^A R^Q)}$ | 0.519 ^c / 0.474 ^{bc} | 0.403 / 0.389 ^{bc} |